



A Learning Opportunity Not To Be Missed – Compliments of New Mexico Economic Development & Quality New Mexico

Are We Making Progress?

Where Is Your Business Today? Where Do You Want It To Be In 2010?

In preparation for a new year – a new decade – now is the perfect time to:

- Learn the overall progression of your organization and immediately identify areas for improvement
 - Realize the accomplishments that were made and how those actions can be used in the future
- Discover your areas of greatest expertise that provide a competitive advantage in your marketplace
 - Determine where the organization is headed in the future and how to plan for success

Get the training and tools you need to continue improving the overall performance of your business and how to better impact your marketplace. The workshop will cover the most pertinent areas of the operation and provide a management model to guide your business now and in the future. This workshop is for any type, any size organization. Bring your entire team so you can learn together.

Schedule: 8:00a.m. – 12:Noon Refreshments Provided

Fees: \$20.00 – MUST REGISTER to Reserve a Seat
All Workshop Materials Included CEUs Available

When: Thursday February 18, 2010

Location: Best Western Stevens Inn
1829 South Canal Carlsbad NM 88220

Trainer: Retha Shplet provides professional development to New Mexico businesses and organizations in performance improvement using the Baldrige model to significantly impact bottom-line results. She has experience working with organizational improvement at all levels in both small and large, public and private, organizations. She serves as Chief Operating Officer and the Director of Education & Training for Quality New Mexico. She has served as an Examiner for the New Mexico Quality Awards program.

Information &

Registration: [REGISTER NOW!](#) Call Carlsbad Dept of Development 575-887-6562

This Learning Brought To You In Collaboration With:

